

Strategy 2.2 - Employee Overall Satisfaction

Scorecard Perspective: Internal Stakeholder

How well do we respond to the needs of our college leadership, management, staff



[Balance Scorecard home page](#)

Perspective	Strategy	Strategic Theme	Effectiveness Indicators	Outcome Measures	2001/02	2002/03
Internal Stakeholder	2.2	Effective Communication	Employee Satisfaction	Overall Satisfaction Benchmark	n/a NA	na na