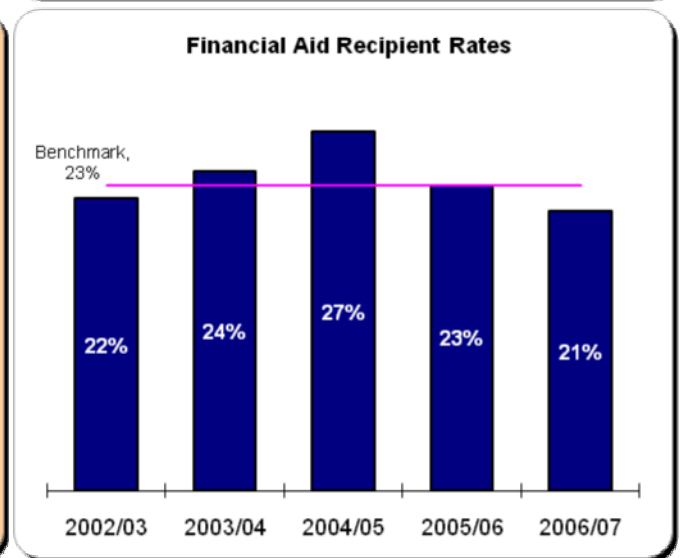
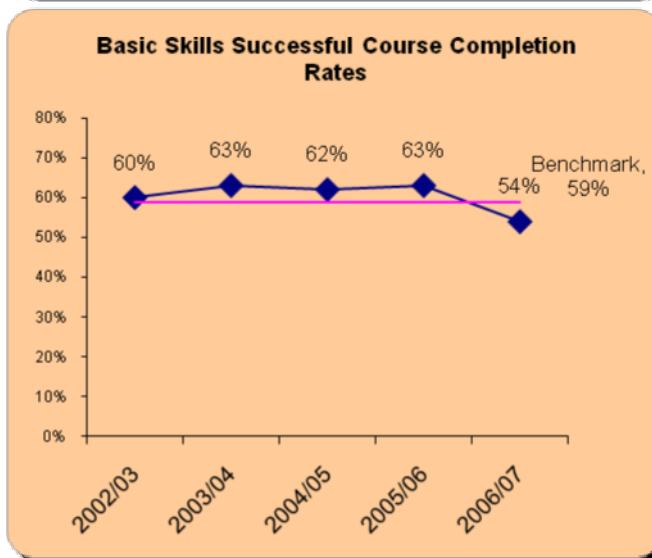
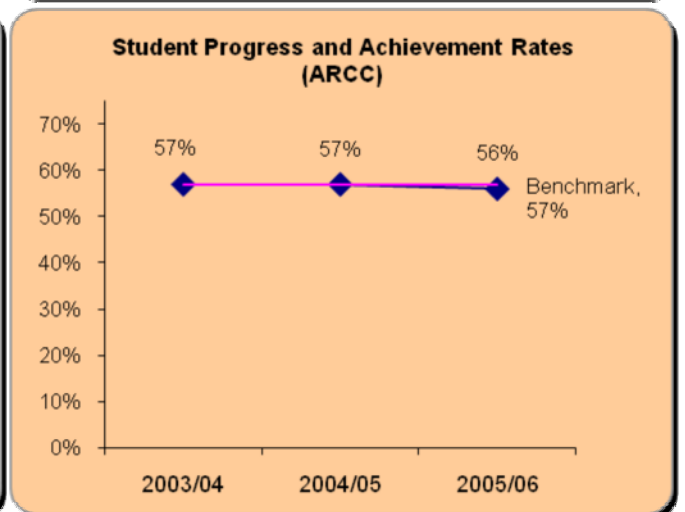
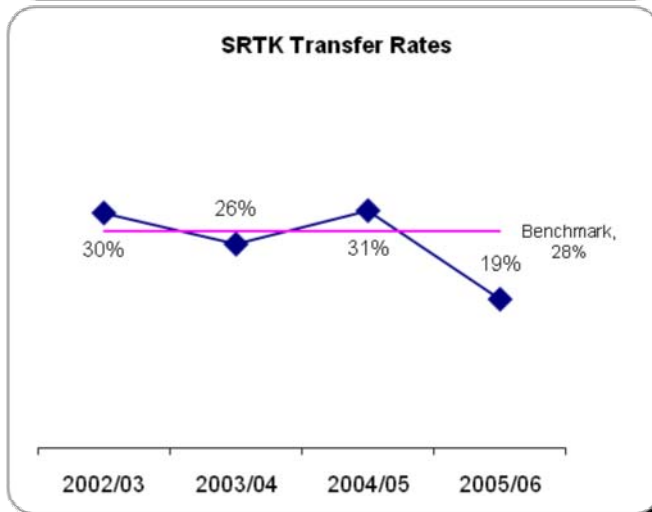
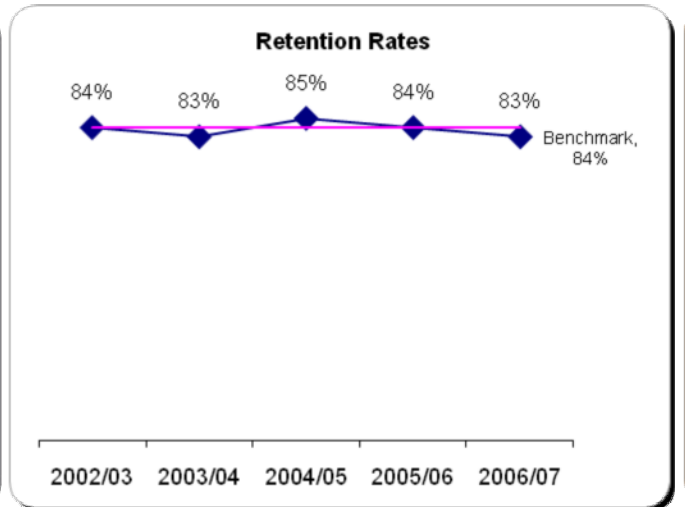


## Strategy 1.2 - Student Success and Acces

### Scorecard Perspective: External Stakehold

*How well do we respond to the needs of our students, the community, business, industry, go*





Balance Scorecard home page

Perspective				Outcome Measures	2002/03	:
External	1.2	Student Success & Access	Satisfaction/	Student Satisfaction Benchmark	NA NA	NA NA
External	1.2	Student Success & Access	Persistence	Term Persistence Rates Benchmark	61% 64%	66% 64%
External	1.2	Student Success & Access	Retention	Retention Rates Benchmark	84% 84%	83% 84%
External	1.2	Student Success & Access	Success	All Successful Course Benchmark	71% 70%	69% 70%
External	1.2	Student Success & Access	Success	Basic Skills Successful Benchmark	60% 59%	63% 59%
External	1.2	Student Success & Access	Success	SRTK Transfer-Rate Benchmark	30.3% 28.0%	26. 28.
External	1.2	Student Success & Access	Success	Student Progress and Benchmark	na NA	57. 57.
External	1.2	Student Success & Access	Access	Counselor to Student Benchmark	1,478 1,283	1,4 1,2
External	1.2	Student Success & Access	Access	Financial Aid Recipient Benchmark	22% 23%	24% 23%
External	1.2	Student Success & Access	Employability	VTEA Core Indicator: Benchmark	89.18% 82.85%	84. 82.