

Employee Update:

- April 16-18: CCCSFAAA Conference
 - Attended: Regina Morrison, Director of Financial Aid Services
 - Attended: Aileen Conmigo, Financial Aid Technician
- April 9: SRAC Planning Committee Meeting
 - Attended: Crystal Shetaya, Scholarship Coordinator
- April 16: SRAC Planning Committee Meeting
 - Attended: Crystal Shetaya, Scholarship Coordinator
- April 19: Student Services Operations Group Meeting
 - Attended: Crystal Shetaya, Financial Aid Technician
 - Attended: Jocelyn Vila, Program Services Coordinator
- April 25: SRAC Planning Committee Meeting
 - Attended: Crystal Shetaya, Scholarship Coordinator
- April 29-30: CACRAO 36th Annual Conference
 - Attended: Regina Morrison, Director of Financial Aid Services
 - Attended: Jocelyn Vila, Program Services Coordinator

Policies and Procedures: N/A

Innovations, Best Practices and Research:

- April 4: Webinar - NASFAA Dream Act-DACA webinar
 - Attended: Jenny Yang, Financial Aid Technician
 - Patricia Mendoza, Financial Aid Technician
 - Crystal Shetaya, Financial Aid Technician
 - Elisabeth Osai, Office Assistant II

Departmental Data:

Services Provided	Students Served
Counseling Appointments (Greg Fraunfelder)	85
Financial Aid Application Labs (7 labs)	61
Classroom Presentations	n/a
Number of Phone Calls	566
Number of emails (skyfaoffice@smccd.edu)	36

Mission

To empower and transform a global community of learners.