



STUDENT SERVICES MONTLY REPORT - FINANCIAL AID OFFICE | ISSUE 16 | DECEMBER 2013

Employee Update:

	Meetings Attended:	Date:
Regina Morrison	Payment Plan Presentation	12/4/2013
	Financial Aid Steering Committee Meeting	12/9/2013
	Student Services Leadership Meeting	12/10/2013
	ARGOS Training	12/12/2013
Patricia Mendoza	Federal Student Aid Conference	12/2/13 - 12/6/13
Elisabeth Osai	Argos Training Meeting	12/12/2013
Jocelyn Vila	Federal Student Aid Conference	12/2/13 – 12/6/13
	YES Foster Youth Planning Meeting	12/12/2013
	Meeting with San Mateo ILSP Foster Youth Coordinators	12/13/2013
	Meeting with Yamila Dielacher from El Camino High School	12/18/2013
Jenny Yang	Federal Student Aid Conference	12/2/13 – 12/6/13

Policies and Procedures: No new updates

Innovations, Best Practices and Research:

	Webinars Attended:	Date:
Elisabeth Osai	Webinar - FAFSA Changes	12/11/2014
Jenny Yang	FERPA: Interpreting Webinar	12/17/2013
	2014-15 CA Dream Act Webinar	12/19/2013
	Student Loan Triage: Insight Webinar	12/11/2013

Departmental Data:

Services Provided	Students Served
Counseling Appointments (Greg Fraunfelder)	23
Financial Aid Application Labs	10
Number of Phone Calls	724