Articulating Program Goals on the Improvement Platform
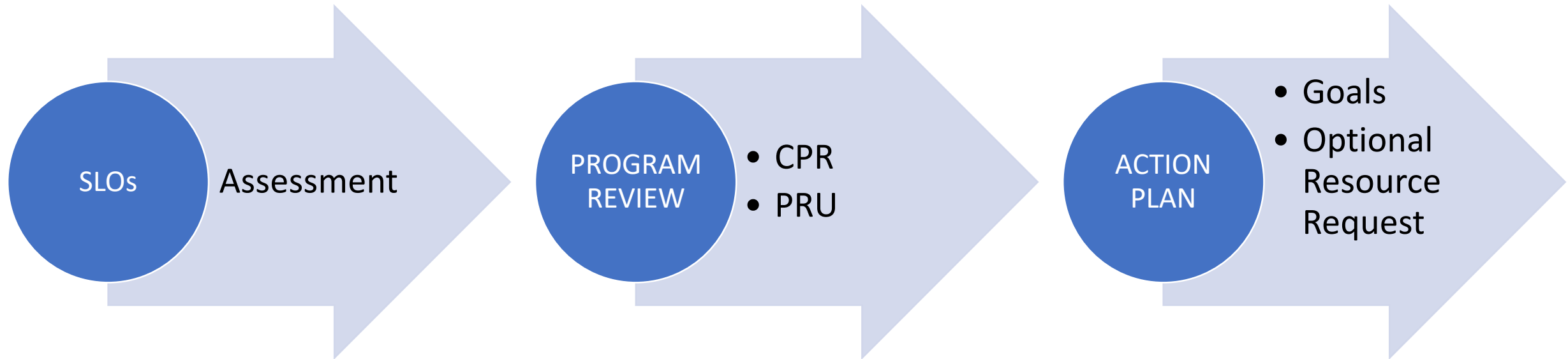
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October 24, 2022 IEC Meeting

IMPROVEMENT PLATFORM

SLOs → Assessment

PROGRAM REVIEW
- CPR
- PRU

ACTION PLAN
- Goals
- Optional Resource Request

Action Plan: Goals

Develop a multi-year plan to improve program effectiveness and promote student learning and achievement.

❑ 1-5 goals (what)

❑ Implementation steps and timeline (how)

❑ How each goal will be measured

Which is the goal for the Outreach Program?

1) Increase number of first-time Latinx students from feeder high schools who enroll at Skyline College

2) Engage prospective students through the Counselor Liaison Program

3) Provide on-site assistance at the high schools

4) Host the La Raza Youth Conference

Which is the goal for the Art Program?

1) Allocate time during department meetings to share and discuss successful online practices and tools and areas of challenge

2) Survey students in Art classes to gather input on their online experience and suggestions for improvement

3) Attain certification in the CTTL Quality Online Teaching and Learning (QOTL) Course

4) Increase online retention and student success

Which is the goal for the International Student Program?

1) Provide orientation, New F-1 student orientation, Global Online Learning, and Counseling 101 via Canvas online courses

2) Maintain the retention of international students through COVID

3) Create videos to help students access information that is pertinent to them as international students

4) Increase student engagement via Pronto and a discussion board

Which is the goal for the Mathematics Department?

1) Analyze first year transfer level math completion longitudinally

2) Create a ZTC hyflex Math 120 Intermediate Algebra curriculum using Canvas and Khan Academy

3) Create a B-STEM pathway that leads Science, Technology, & Health as well as Business, Entrepreneurship, & Management Meta Majors through calculus and into career success.

4) Form a community of practice in the hopes of scaling the adoption of the ZTC hyflex curriculum for Math 225

PR Goals, Implementation Steps, & Measures

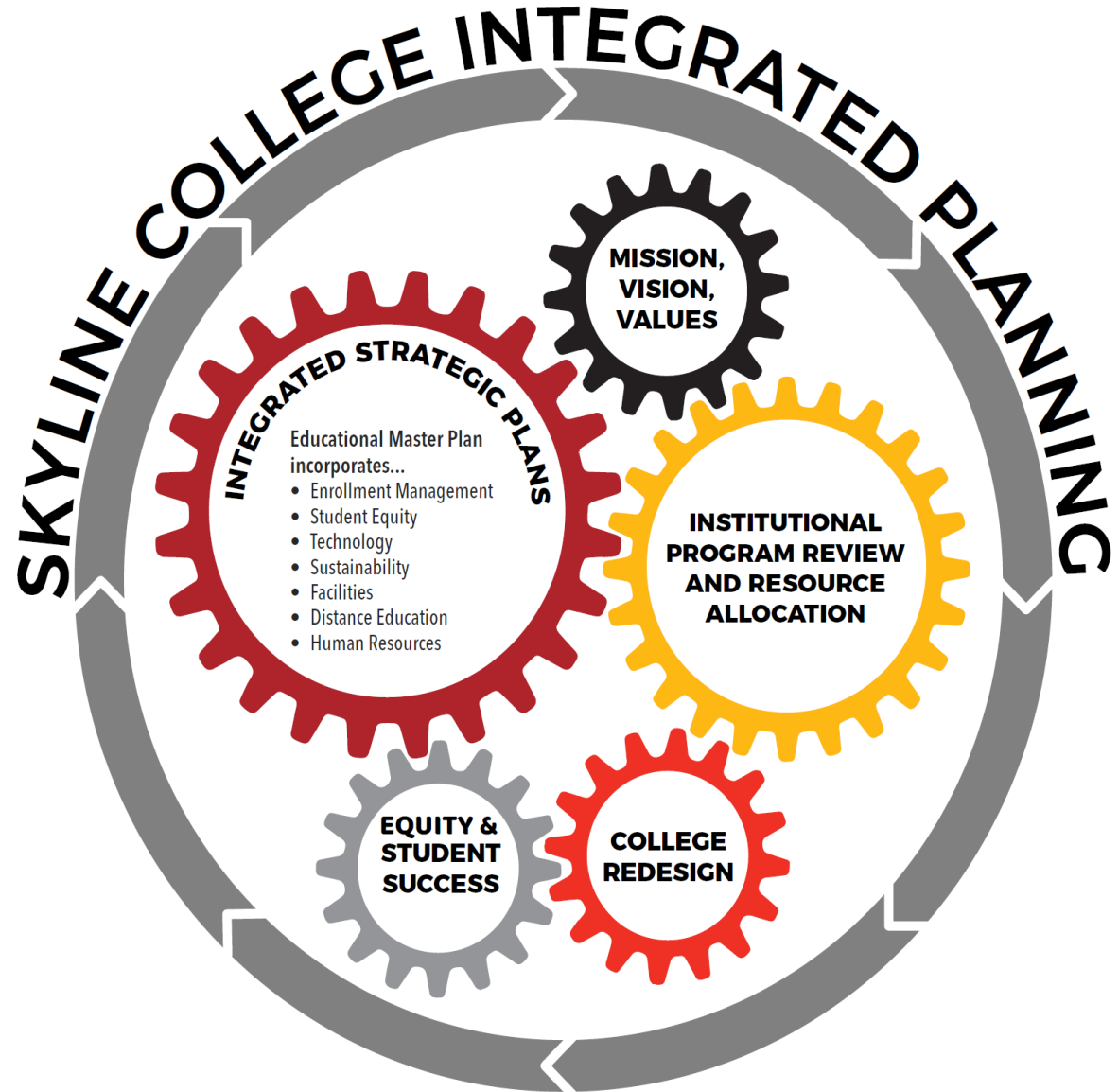| CPR TERM	DEFINITION
Goal	A statement of intended outcomes or results
Implementation Steps	A plan of action over the next couple of years to achieve a goal, ideally including a timeline
Measure(s)	Specific targeted objectives which capture the impact on student learning, student achievement, and/or program effectiveness, and which can be integrated or separate from the goal statement

S.M.A.R.T. GOAL PLANNING

Example of PR Goals, Implementation Steps, & Measures

S.M.A.R.T. Planning	OUTREACH
Goal	Increase number of first-time Latinx students from feeder high schools who enroll at Skyline College
Implementation Steps	• Engage prospective students through the Counselor Liaison Program • Provide on-site assistance at the high schools • Host the La Raza Youth Conference
Measure(s)	See an increase by _____ in the number of first-time Latinx students from feeder high schools who enroll after applying by _____.

"Integrated planning is **a sustainable approach to planning that builds relationships, aligns the organization, and emphasizes preparedness for change**. ... Integrated planning engages all sectors of the academy—academic affairs, student affairs, business and finance, campus planning, IT, communications, development, etc."

Integrated Planning - SCUP

SYNERGY WITH SKYLINE COLLEGE

❑ **Manifest the Values** in the Mission/Vision/Values (MVV)

❑ **Engage in the Comprehensive College Redesign**
   - ❑ Metamajors
   - ❑ Promise Scholars Program
   - ❑ Professional Development (online teaching and learning; zero textbook cost; equitable grading practices; assessment of SLOs…)

❑ **Engage in the People's College Initiative (PCI)**
   - ❑ Anti-racism and Equity
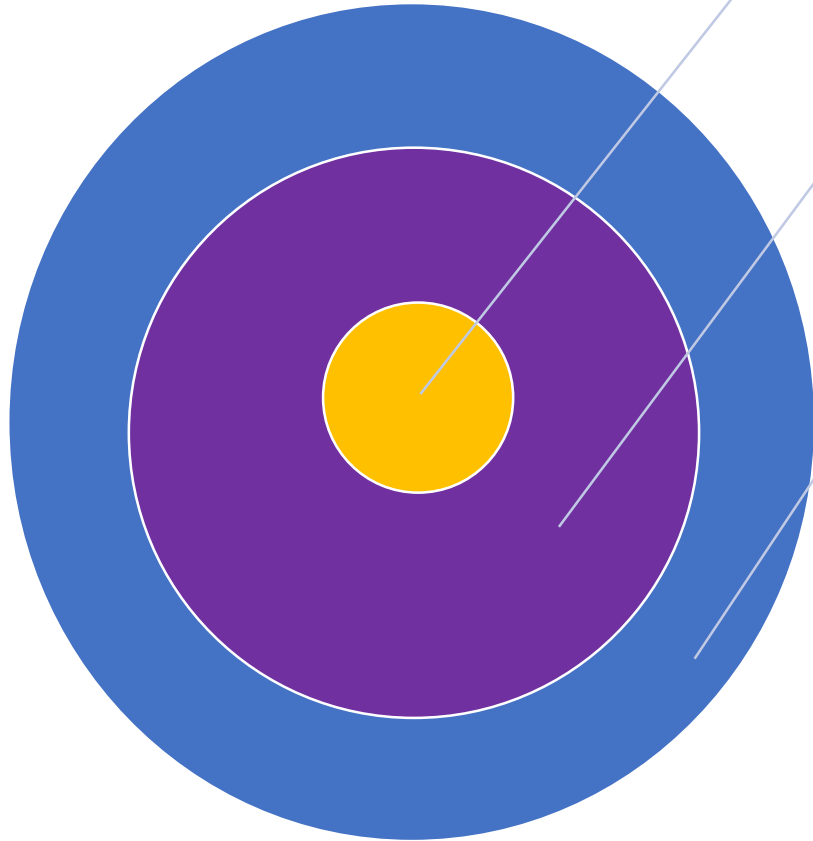   - ❑ Civic Engagement
   - ❑ Campus Climate

SYNERGY WITH THE CCCCO

❑ Increase the number of students who acquire **associate degrees, certificates, or specific skill sets** that prepare them for an in-demand job.

❑ Increase the number of students who **transfer** annually to a UC or CSU.

❑ **Decrease the average number of units** accumulated by students earning their associates degree.

❑ Increase the percent of exiting CTE students who report being **employed** in their field of study.

❑ **Reduce equity gaps** across all of the above measures among traditionally underrepresented student groups.

❑ Provide students **authentic applications of learning**

❑ Connect students with **relevant student/learning support services**

What if you need resources to pursue a goal?

❑ Submit your resource request by **November 15** within the Platform.

❑ Explain how the resource is critical to achieving the goal.

❑ Loop in your dean.

IMPLEMENTATION STEP

RESOURCE REQUEST

GOAL

GOALS AND ANNUAL
RESOURCE REQUESTS
(ARR – NOV. 15)

PROGRAM
REVIEW UPDATE
(PRU - 2 YRS.)

COMPREHENSIVE
PROGRAM REVIEW
(CPR - 7 YRS.)

A
L
U
R

Administrative
Leadership
Unit Review